

IMPORTANT SURVEILLANCE INFORMATION

As a valued customer of Nemko it is important for us to ensure we keep you informed about the activities that affect your certifications.

Nemko North America, Inc. has been recognized as a TCB by Innovation, Science and Economic Development Canada (ISED) and the US Federal Communications Commission (FCC) based on accreditation to ISO/IEC 17065. Our certifications are processed in accordance with the requirements of ISO/IEC 17065 (Requirements for bodies certifying products, processes and services), the requirements of our Accrediting Body, and the requirements of the Regulatory Authority.

Both ISED and the FCC have documented rules that require a certification body to perform surveillance activities on products that they have certified. Currently this surveillance will be on a minimum of 5% of our certified products annually. 1% of these must also be SAR related.

Manufacturers are required to keep a **production** sample of a certified product for retest where possible for 1 year. Examples of exceptions could be where a product is custom built to order.

Nemko selects the samples for retest based on a **random** selection and other criteria that may include volume of products in a particular category or margins for compliance. Should a sample be selected we will then notify you directly with details of the samples required and the tests that need to be performed at an FCC/ISED recognized laboratory. Any costs associated with the testing for the audit are in addition to the initial certification cost and are to be agreed between the customer and the testing laboratory.

Should you have any questions regarding this surveillance program or about your certifications with Nemko, please contact:

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